Accessibility Statement for Community Care Expansion Program

This is an accessibility statement from California Department of Social Services.

Measures to Support Accessibility

California Department of Social Services takes the following measures to ensure accessibility of Community Care Expansion Program:

- Include accessibility throughout our internal policies.
- Appoint an accessibility officer and/or ombudsperson.
- Assign clear accessibility goals and responsibilities.
- Employ formal accessibility quality assurance methods.

Conformance Status

California Government Code 7405 requires us to follow the conformance requirements and success criteria outlined in <u>Web Content Accessibility Guidelines</u> (WCAG version 2.1). WCAG defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Community Care Expansion Program is fully conformant with WCAG 2.1 Levels A and AA.

Additional Accessibility Considerations

We have provided a phone number and email address to call if you need to view data presented in our PowerBI dashboard that may be inaccessible to some users.

Feedback

We welcome your feedback on the accessibility of Community Care Expansion Program. Please let us know if you encounter accessibility barriers on Community Care Expansion Program:

• E-mail: support@cceprogram.com

Technical Specifications

Accessibility of Community Care Expansion Program relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards required by California Government Code 7405, and Section 508 of the US Rehabilitation Act.

Limitations and Alternatives

Despite our best efforts to ensure accessibility of Community Care Expansion Program, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for Community Care Expansion Program:

1. **The Data Dashboard page**: An embedded Power BI data dashboard may not be accessible to all users. because This is created within another software program and we cannot control how it is presented on the website. We have support members ready to help anyone get all the data they need. We are learning how to make Power BI dashboards more accessible. Please email support@cceprogram.com.

Assessment Approach

California Department of Social Services assessed the accessibility of Community Care Expansion Program by the following approaches:

• External evaluation

Formal Complaints

Please email support@cceprogram.com.

Date

This statement was created on 27 September 2023 using the <u>W3C Accessibility</u> <u>Statement Generator Tool</u>.